

SHANNON PHILLIPS

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SKILLS

Python	CCNA	Cable Management	Delegation
Leadership	Collaboration	Critical Thinking	Multi-tasking

EDUCATION

Bachelors of Science in **Security Studies and Political Science** May 2019
Minor: **Information and Computer Technology**
East Carolina University Greenville, NC
GPA 3.5; Dean's List (2015, 2017)

PROFESSIONAL CERTIFICATIONS

Cisco Certified Network Associate (CCNA) June 2017

EXPERIENCE

Network Engineer Intern January 2018 – present
Cisco Systems, Inc. Morrisville, NC

- Assemble and configure network devices
- Assisted with testing network traffic
- Organized and maintained records of laboratory inventory

Cisco Network Lab Monitor August – December 2017
East Carolina University, Technology Systems Department Greenville, NC

- Assisted with teaching troubleshooting instructions to current networking students
- Equipment Maintenance and inspection

Undergrad Assistant 2016 - 2017
East Carolina University; Biology Department Greenville, NC

- Organized grading system
- Monitor and grade 500 examinations per course
- Input assignments and test scores into database

Cloud and Managed Service Internship May - August 2017
Cisco Systems, Inc. Morrisville, NC

- Managed Live Nation's network in Cisco's Network Operation Center
- Worked with Live Nation to troubleshoot and fix network devices
- Worked with Quality Assurance to ensure proper problem management in the Network Operation Center

RELATED COURSEWORK

Python Introductory Course

Python Programming with arithmetic/logic instructions, social issues, and data structures. Completed ten programs including, government tax calculator, tip calculator, and building drawings based on user input.

RELATED COURSEWORK Continued

Network Environment II

Network management using various products such as Linux and Solaris, including NOS setup, network resource management, user and group management, and security model.

Fundamental Network Security

Computer network and information security principles, devices, and applications.

LEADERSHIP

Alumni Chair, Phi Sigma Pi National Honor Fraternity
Secretary, Student Pirate Club, Executive Board

2016 to present

2015 to present

Professional Associations

ECU Student Chapter

Raleigh ISSA

Participates in hands-on training, lecture courses, attends chapter meetings, volunteers and assists others.

For more information visit: <https://www.linkedin.com/in/shannon-phillips-98839013b/>